

What we've been up to (January - March 2025)

Check out our Customer Voice round-up from the last few months

Between January, February and March we...



Two Challenge Group meetings took place with **ten members**.



Held **one** Scrutiny recommendations session. All recommendations were approved by Audit Committee and Board



Held 6 **collaborator groups** and 1 **survey**

74
attendees or responses
to our latest Customer
Voice activity

Reviewed and recommended for approval **one** policy

Whistleblowing Policy

Hosted two **Roadshows** in:
Manor Park North
Forest House and Delamere Road



*GMRG = Grounds Maintenance Residents Group

