



Q&As

Which blocks are you doing?

We will work on all the mid-rise blocks on Aberdeen Walk, Angus Walk, Berkshire Close, Berwick Close, Cornwall Close, Devon Close, Lanark Walk and Suffolk Close.

How much warning will we get?

At the moment we are coming up with a schedule of work. Once we have that we'll contact you again. We'll give you 4 weeks' notice before we turn up.

Can I opt out of having this work done in my home?

No, sorry. As part of your agreement with the Trust, you have allowed us access to your home for things like safety work and servicing. We can only make each block safe if everyone lets us in to their home.

How long will you be in my home?

Work should take around 2 days.

Do I need to be home?

A responsible adult will need to be in to let the contractor in.

Will there be a lot of dust?

Our contractors will be instructed to keep noise and dust to a minimum and to clear up at the end of the day. We're really sorry, but there will inevitably be some drilling and noise as we work inside your home and around your block.

What will the disruption be? Will I have access to my bathroom and kitchen?

The work will probably be done in two days. With plenty of warning, it should be possible to work around your needs. If you have additional needs, please let us know by emailing staysafe@peaksplains.org.

Will your workers be COVID-safe?

Yes, our staff and contractors follow safety measures to protect you and themselves from the virus.