



An update from our Range and Pennine Court resident's meeting

Firstly, thank you to those who attended our online meeting on 24 March. It was a friendly and informal meeting held over online Zoom. It was great to hear your feedback on the services we provide.

We have summarised the key points/ issues raised by residents and we want to share with you the actions we have taken away from the meeting:

- Our Fire Safety Manager – Sarah Parker – shared a short presentation on fire safety in your homes and provided an update on the fire safety works. You can find the slides on our website: peaksplains.org/you-and-your-home/range-and-pennine/
- We also provided a brief summary on any anti-social reports – and shared ways to report any issues or concerns. You can report any ASB issues on our website or call us on 0800 012 1311.
- You told us that there was glass in the carpark from emptying bins.

Our Estates Manager has now spoken to the team and they will be checking the car park for glass after each bin collection, and if any glass is found it will be swept up and disposed of.

- You brought it to our attention that there were a couple of issues regarding paint work:
 - Paint work was damaged near the lifts and on corners
 - Painting on some of your front doors were different and unfinished.

Our Fire Safety Manager – Sarah Parker – agreed to visit on 25 March and report back to the Team with what works needed doing.

Sarah reported back to our Assets Team and the Team will look into the communal decoration programme and provide an update on the works.

- Local Councillor Steve Carter also attended the meeting and raised a couple of questions including:
 - If the Trust had an update on the use of sprinklers in the block

Email: trust@peaksplains.org Address: Ropewalks, Newton Street, Macclesfield, Cheshire, SK11 6QJ

Exempt Charity & Registered Society No 7528 | Registered Housing Provider L4472



Sprinklers have been considered for both of the buildings but a decision was made to await the report of the Grenfell Phase 2 inquiry and reconsider at this point in light of the findings. This has obviously been delayed due to Covid but the link below gives the current timetable for progression of the Phase 2 inquiry.

assets.grenfelltowerinquiry.org.uk

- If we have any plans to tidy up or move our contractors from Hurdsfield Green

The contractor needs the site currently for storage of materials such as fire doors, for the work that is ongoing at Range and Pennine and some of the other Trust properties in the immediate vicinity such as Harry Lawson Court.

The Trust has asked our contractors to clean up the area and maintain it properly whilst they are using it.

The containers will be there until at least the end of April. When they are finished using the green they will remove them and the gravel, and then reseed the area to put it back to the original condition.

- Cllr Carter also mentioned that there were reports of loud noises from the workers on weekend mornings

The contractor is not working weekends so there is no reason for this.

- Residents at the meeting requested an update on the dates for Fire Risk Assessments

The last Fire Risk Assessments that were completed were as follows;
Pennine Court 9/11/2020 and Range Court 16/6/2020.

Range Court is scheduled currently for a revisit around 25/5/2021.

- There was an interest to find out about more ways to get involved

There are lots of different ways to get involved – and we're making it easier for you to tell us how we are doing and how we can improve.

You can find out more here: peaksplains.org/getinvolved

Email: trust@peaksplains.org Address: Ropewalks, Newton Street, Macclesfield, Cheshire, SK11 6QJ

Exempt Charity & Registered Society No 7528 | Registered Housing Provider L4472



- Issues with the barriers were raised

We need to carry out some force testing on them to make sure they are meeting current standards. We are working with our contractors to arrange a date for the testing to be carried out.

Next meeting

Our next Range and Pennine Courts resident's meeting will be held on 14 July. We'd be delighted to hear your views so please attend if you can.

If you'd like to come along please RSVP to getinvolved@peaksplains.org with your name and address and we will send you your Zoom invitation.

If you aren't online but would like to feedback on our services you can write to us at: Peaks & Plains Housing Trust, Ropewalks, Newton Street, Macclesfield, SK11 6QJ.

We will also contact you closer to the time.

Don't forget you are the eyes and the ears of the area – tell us about any issues or give us your feedback by emailing trust@peaksplains.org.

Yours Sincerely

Rachel Marsland
Customer Voice Manager

Email: trust@peaksplains.org Address: Ropewalks, Newton Street, Macclesfield, Cheshire, SK11 6QJ

Exempt Charity & Registered Society No 7528 | Registered Housing Provider L4472